

【 Enhancement on Verification of Fee Waivers for Recipients of CSSA and OALA (Aged 75 or above) 】

Effective from 28 August 2026 (Friday), an enhanced arrangement for eligibility checking of fee waivers will be implemented at 18 Chinese Medicine Clinics cum Training and Research Centres (CMCTRs).

Currently, recipients of Comprehensive Social Security Assistance (CSSA) recipients are exempt from the fees for Government-subsidised CM outpatient services and Integrated Chinese-Western Medicine (ICWM) Services; whilst recipients of Old Age Living Allowance (OALA) (aged 75 or above), are exempt from the fees for Government-subsidised CM outpatient services.

Under the enhanced arrangement, in accordance with the Social Welfare Department (SWD)'s requirement, eligible persons must promptly inform the CMCTR they are CSSA/OALA recipients, and produce valid identity document and identity document number which was used for relevant social welfare application to the CMCTR upon each registration. Once their waiver eligibility is verified by the CMCTR through online system, they will immediately be waived the service fee. Meanwhile, CMCTRs will cease the arrangement to use the original notification documents as eligibility proof and the verification result shown on the online system shall prevail. This new arrangement aims to enhance the verification procedure and does not affect the existing fee waiving policies of relevant services. As long as their waiver eligibility is verified, the patients will be waived the relevant service fees.

Please note that Medical Fee Waiving mechanism and the Annual Spending Cap of HK\$10,000 without requiring financial assessment for the public healthcare fees and charges are NOT applicable to the services provided by 18 CMCTRs. For enquiries related to individual eligibility of fee waivers, please contact SWD directly.