

【Enhancement on Verification of Fee Waivers for Recipients of CSSA and OALA (Aged 75 or above) 】

Effective from 28 August 2026 (Friday), an enhanced arrangement for eligibility checking of fee waivers will be implemented at 18 Chinese Medicine Clinics cum Training and Research Centres (CMCTRs).

Eligible fee waivers, i.e. Comprehensive Social Security Assistance (CSSA) recipients and Old Age Living Allowance (OALA) recipients (aged 75 or above), are currently exempt from the fees for Government-subsidised Chinese Medicine (CM) outpatient services. Under the enhanced arrangement, in accordance with the Social Welfare Department (SWD)'s requirement, eligible persons must inform the CMCTR they are CSSA/OALA recipients, and produce valid identity document and identity document number which was used for relevant social welfare application to the CMCTR upon each registration. Once their waiver eligibility is verified by the CMCTR through online system, they will immediately be exempt from the service fee. Meanwhile, CMCTRs will cancel the arrangement for using the original notification documents as proof of eligibility and the verification result shown on the online system shall prevail.

This new arrangement applies solely to Government-subsidised services. For enquiries related to individual eligibility of fee waivers, please contact SWD directly.